



It's no secret. Transportation costs are on the rise and are expected to follow that trend for some time. Economic changes have also contributed to higher inventory-carrying costs, placing even more pressure on logistics operations to reduce expenses and put a hold on eroding profits. Challenges like these deserve attention. Whether shipping parcels from e-commerce activity, or managing multi-model LTL freight shipments across the country, every shipper can benefit from an integrated solution that can provide control and visibility to the shipping operation.

# SENDSUITE LIVE™

GLOBAL LOGISTICS MANAGEMENT SOLUTION



**FOR PRODUCTION SHIPPERS**

YOUR CONNECTION TO A NETWORK OF SHIPPING SERVICES



## SOLUTION

SendSuite Live™ is a powerful solution perfect for production shippers, designed to help you operate more efficiently and cost-effectively. SendSuite Live's web-based services allow the flexibility and power to effectively plan, route and manage shipments providing the best balance of service and cost for your operation. You'll get:

- Improved cost management
- Streamlined processes
- Effective supply chain management
- Overall cost accounting

## COST MANAGEMENT

With constant pressure to reduce costs, all aspects of the shipping operation need to be managed. SendSuite Live™ can help improve efficiency by:

- Highlighting the optimal shipping cost by accessing rates and services from multiple parcel and freight carriers
- Optimizing routing capabilities with the ability to mix parcel, LTL and TL options
- Providing consolidated reports for contract negotiations with carriers, to ensure the best rates are implemented throughout the organization
- Eliminating unexpected surcharges with address verification, residential status confirmation and extended delivery areas
- Automating spot quoting for truckload shipments by e-mailing carriers with deadlines to competitively bid on a specific shipment

## SUPPLY CHAIN MANAGEMENT

SendSuite Live™ integrates to ERP, WMS and Order Management systems to give you a simple, error-proof process that ensures timely and accurate shipments.

- Simplified fulfillment tools ensure efficiency in the warehouse when packing, labeling and shipping orders
- Reduce shrinkage levels through integration with inventory management systems and tools

## STREAMLINED PROCESSES

SendSuite Live™ helps you easily integrate with other systems, giving you full visibility of transportation information across all platforms.

- SendSuite Live™ captures information from all carriers, LTL and TL in one central location, providing one consolidated view for managing your entire shipping operation
- SendSuite Live™ allows a shipping operator to ship small parcel, LTL, TL, International and multi-pack shipments all from one, easy-to-understand, intuitive interface
- Operators can print appropriate shipping labels and necessary documents from WMS, ERP and IM systems, simplifying and automating the process, resulting in increased productivity
- With visibility of the entire shipping process, and instant access to shipment history, customer service is easily improved by the ability to respond quickly to delivery status questions
- Reduce human error by generating shipping documents such as Bill of Lading, Airbills, COD Tags and Return Labels automatically

## COST ACCOUNTING

Keep costs down with improved visibility into your organization's transportation spend and enhanced cost allocation.

- SendSuite Live™ has the power to consolidate all of your shipping activity data from different systems in one place, giving you the ability to reconcile carrier invoices, and ensure proper accounting and cost allocation
- Allocate costs with consolidated data from information silos, providing accounting a dashboard view of the total cost of packing, selling and transporting goods to customers
- Finance can match orders, shipments, items and delivery confirmation to reduce Days Sales Outstanding (DSO) by minimizing invoice disputes with proof of delivery

## PB ADVANTAGE

Pitney Bowes knows logistics. We've been helping customers determine the best way to manage their shipping operations for decades. Ask us how we can also help you bring these shipping capabilities right to the desktop user. We pride ourselves in our ability to work with each of our clients to solve their unique situation and create solutions that will help make their business run more productively and profitably.



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