



Pitney Bowes expertise

At Pitney Bowes, we design, implement and operate solutions that provide our clients with critical mail, communication and document lifecycle services that help result in more effective, efficient and compliant business processes and operations.

Talk to an expert from Pitney Bowes today.

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Or call us to learn more about
Pitney Bowes Managed Mail Services.

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Mail effectively

Pitney Bowes Managed Mail Services



Get more from your mail.

*Customer communications, billing statements, product information, legal documents, interoffice messages—no matter what the volume—your mail is an essential part of doing business. Often, there are hidden fees and expenses involved with carrier costs, delivery to remote employees, multiple postage accounts, and returned mail. That's why more and more people turn to **Pitney Bowes Management Services**—to transform their mail processes into a powerful business asset which leverages existing infrastructures, implements better practices, takes maximum advantage of postal discounts, and supports environmental programs. With **Pitney Bowes Managed Mail Services**, you can transform your organization's mailstream in these core areas:*

Mail Center Management integrates your mail center into your business workflow for incoming, interoffice, and outgoing mail and packages to make your business processes more streamlined, effective, and economical. This allows you to improve customer communications, optimize operations efficiency and stay on top of changing postal regulations.

Postage and Carrier Management

helps track and monitor outbound expenditures across your entire operation and manages costs on competitive carriers. Pitney Bowes network includes such products and services such as Postage By Phone® and Reserve Account, mail presort, and international mailing services to help you maximize postal discounts and maximize efficiencies. Pitney Bowes Mailstream Consulting Services will help you analyze your postal and carrier costs across your organization to achieve substantial savings.

Business Continuity and Risk Management

helps you weather times of risk and uncertainty through intelligent technologies and strategic insight into the marketplace. Our practices help to ensure uninterrupted service, protect you from rising costs, and reduce the physical vulnerability of your employees and facilities in the event of a crisis.

Beyond the mail room

The benefits of improved mail management practices cross the enterprise supporting a broad range of cost savings and benefits. Whether it's digitizing incoming mail for better records management, optimizing service locations or reducing distribution costs, Pitney Bowes Management Services can deliver. For over 25 years, we have provided Fortune 500 organizations, law firms and government agencies with collaboration, compliance programs and environmental stewardship beyond the mail room.



Virtual Mail Management

Today's business world is becoming increasingly virtual. Digital "paperless" offices help store and manage high volumes of content for documentation and compliance. More employees are working remotely to increase efficiency and flexibility and help reduce real estate costs. And, environmental stewardship is becoming a top priority.

The mail experts at Pitney Bowes created Virtual Mail Management solutions to help you upgrade your mail center by assessing optimal locations (on-site or off), promoting smarter environmental practices, and implementing records management for better compliance. We can find savings for you whether it is the cost of in-house mail management or improved mail processes.

We can bring in the latest ideas and technologies. Your paper mail now can be electronically captured and converted to digital content in a hosted solution that goes far beyond traditional capture systems and eliminates internal resource burdens. This speeds delivery and dramatically improves the efficiency of correspondence and inbound deliveries by routing them electronically to individual users and workgroups. It also dramatically reduces deliveries to employees working in remote locations—costs that can add up. Faster delivery and response, "anytime, anywhere" access to documents, digital document tracking, better storage and retrieval, reduced distribution and transportation costs—all add up to more efficient, faster, and environmentally smarter mailstream practices.

Pitney Bowes Mailstream Consulting

With the multitude of changes happening with our postal services, such as compliance testing, service changes, address change regulations, the Intelligent Mail® barcode implementation—many businesses are facing a new set of challenges. The new postal requirements and the changing marketplace demonstrate the need and value for superior, enterprise wide postal management intelligence. Customers turn to our Mailstream Consulting service because they are not sure where to start. You may see indications of a problem, such as rising postage or return / undeliverable mail, but unless you can find the root causes of the problem, there will be no fix. We provide visibility to the end-to-end mailing process, helping mailers determine the source of mailing problems, fixing the core issues, and putting a sustainable improved process in place.

Using best practices in mailing can help save companies millions and help create stronger, more profitable customer relationships. How do you analyze your operations on an enterprise-wide scale? Or prepare for the impending Move Update and other postal changes? You start with the leading experts in mail management—Pitney Bowes. Pitney Bowes Mailstream Consultants can help companies identify opportunities in their mailstream to improve customer relationships, control postage and carrier spend, and optimize processes. Our analysis of key areas such as address quality, return mail processing, and postage rates can help you prioritize areas of opportunity that improve your bottom line.