

MAIL PREPARATION TIPS FOR AUTOMATED PRESORT PROCESSING METER PRINTING PROBLEMS

PROBLEM	POSSIBLE CAUSE	SOLUTION
Meter Stamp Smudges After Changing Printhead	<ul style="list-style-type: none"> Envelope or tape is contacting the printhead. 	<ul style="list-style-type: none"> Reinstall the printhead. Be sure it is properly seated in position. Check mail path for foreign objects or dust and remove.
System Does Not Print	<ul style="list-style-type: none"> The ink nozzle maybe clogged. Defective printhead. 	<ul style="list-style-type: none"> Clean print nozzle several times. Print test pattern.
Meter Stamp Quality is Poor	<ul style="list-style-type: none"> The print nozzle requires maintenance. The printhead needs to be replaced. 	<ul style="list-style-type: none"> Clean print nozzle several times.

POOR METER STAMP

