## Changes at the USPS how to adapt your mailing strategies

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## Agenda

- Changes to USPS Mailing Services
- Strategies to Mitigate Price Increases
- Pitney Bowes Mail Services
- Resources
- Q\&A


## Changes to USPS Mailing Services

## Percent Price Change by Class

## Class

- First-Class Mail ${ }^{\circledR}$
- Standard Mail ${ }^{\circledR}$
- Periodicals
- Extra Services


## Percent Change

2.133\%
2.124\%
2.133\%
-0.663\%*

* With the exception of Delivery Confirmation ${ }^{\text {™ }}$ and Confirm $®$, most Extra Services prices increase about 2.1 \%


## Percent Change ~ First-Class Mail ${ }^{\circledR}$

First-Class Mail ${ }^{\circledR}$ ~ overall

- Single-piece letters and cards
- Presort letters and cards
- Flats
2.133\%
2.468\%
1.580\%
1.605\%


## First-Class Mail ${ }^{\circledR}$ ~ no changes to...

- Single-piece (retail) letters and flats additional ounce rate - remains 20\$
- Non-machinable surcharge for letters - remains 20\$
- Parcels additional ounce - remains17¢
- Commercial flats additional ounce - remains17¢


## First-Class Mail ${ }^{\circledR}$ ~ highlights

Retail (full rate) Prices

- Letters (1 oz.) ~ 1\$ increase to 45\$
- Postcards $-3 \$$ increase to 32\$
- Letters to Canada or Mexico (1 oz.) ~ 5\$ increase to 85\$; other international destinations $\sim 7 \$$ increase to \$1.05
- Flats ~ 2\$ increase to 90\$
- Parcels ~ 24\$ increase from \$1.71 to \$1.95; (10.8\% increase)


## First-Class Mail ${ }^{\circledR}$

| Commercial Postcards | Weight | Current | Jan 22, <br> $\mathbf{2 0 1 2}$ | \% <br> Increase |
| :--- | :---: | :---: | :---: | :---: |
| Presorted (nonautomation) | n/a | 0.26 | $\mathbf{\$ . 2 8 0}$ | $\mathbf{8 \%}$ |
| Automation Mixed AADC | n/a | 0.235 | $\mathbf{\$ . 2 5 5}$ | $\mathbf{9 \%}$ |
| Automation AADC | n/a | 0.223 | $\mathbf{\$ . 2 4 4}$ | $\mathbf{9 \%}$ |
| Automation 3 Digit | n/a | 0.222 | $\mathbf{\$ . 2 4 3}$ | $\mathbf{9 \%}$ |
| Automation 5 Digit | n/a | 0.208 | $\mathbf{\$ . 2 2 9}$ | $\mathbf{1 0 \%}$ |
| Presorted / Machinable Letters | Weight | Current | Jan 22, <br> $\mathbf{2 0 1 2}$ | \%ncrease |
|  | 1 Ounce | $\$ 0.414$ | $\mathbf{\$ 0 . 4 2 4}$ | $\mathbf{2 \%}$ |
|  | 2 Ounce | $\$ 0.539$ | $\mathbf{\$ 0 . 4 2 4}$ | $\mathbf{- 2 1 \%}$ |
|  | 3 Ounce | $\$ 0.664^{\star}$ | $\mathbf{\$ 0 . 6 7 4}$ | $\mathbf{2 \%}$ |
| Max. wt. machinable letters 3.3 oz. | 3.3 ounce | $0.789^{\star}$ | $\mathbf{\$ 0 . 7 9 9}$ | $\mathbf{1 \%}$ |

* 3 oz . or 3.3 oz price is paid in traditional fashion, i.e., first-ounce price plus 12.5 C for additional ounce increments.


## First-Class Mail ${ }^{\circledR}$

## Single-piece, Presorted and Automation flat prices

| Maximum <br> Weight <br> (ounces) |
| :---: |
| 1 |
| 2 |
| 3 |
| 4 |
| 5 |
| 6 |
| 7 |
| 8 |
| 9 |
| 10 |
| 11 |
| 12 |
| 13 |


| Single-Piece <br> $(\$)$ |
| :---: |
| 0.90 |
| 1.10 |
| 1.30 |
| 1.50 |
| 1.70 |
| 1.90 |
| 2.10 |
| 2.30 |
| 2.50 |
| 2.70 |
| 2.90 |
| 3.10 |
| 3.30 |$|$| Presorted |
| :---: |
| 1.102 |
| 1.272 |
| 1.442 |
| 1.612 |
| 1.782 |
| 1.952 |
| 2.122 |
| 2.292 |
| 2.462 |
| 2.632 |
| 2.802 |


| 5-Digit | 3-Digit <br> $\mathbf{( \$ )}$ | ADC <br> $\mathbf{( \$ )}$ | Mixed <br> ADC <br> $\mathbf{( \$ )}$ |
| :---: | :---: | :---: | :---: |
| 0.400 | 0.574 | 0.630 | 0.730 |
| 0.570 | 0.744 | 0.800 | 0.900 |
| 0.740 | 0.914 | 0.970 | 1.070 |
| 0.910 | 1.084 | 1.140 | 1.240 |
| 1.080 | 1.254 | 1.310 | 1.410 |
| 1.250 | 1.424 | 1.480 | 1.580 |
| 1.420 | 1.594 | 1.650 | 1.750 |
| 1.590 | 1.764 | 1.820 | 1.920 |
| 1.760 | 1.934 | 1.990 | 2.090 |
| 1.930 | 2.104 | 2.160 | 2.260 |
| 2.100 | 2.274 | 2.330 | 2.430 |
| 2.270 | 2.444 | 2.500 | 2.600 |
| 2.440 | 2.614 | 2.670 | 2.770 |

## Percent Change ~ Standard Mail ${ }^{\circledR}$

Standard Mail ${ }^{\circledR}$ ~ overall
2.124\%

- Letters
1.867
- Flats
2.209
- Parcels
2.864
- High Density / Saturation Letters
2.298
- High Density / Saturation Flats and Parcels 2.878
- Carrier Route
2.425


## Extra Service ~ highlights

|  | Current | Jan 22, 2012 |
| :---: | :---: | :---: |
| Certified Mail ${ }^{\text {™ }}$ | \$2.85 | \$2.95 |
| Certificate of Mail |  |  |
| Individual article | \$1.15 | \$1.15 |
| Three or more pieces (3877) | \$0.42 | \$0.44 |
| Registered Mail ${ }^{\text {TM }}$ |  |  |
| Declared Value \$0.00 | \$10.75 | \$10.95 |
| \$0.01-\$100 | \$11.50 | \$11.75 |
| Return Receipt |  |  |
| Original (green card) | \$2.30 | \$2.35 |
| Electronic | \$1.15 | \$1.15 |
| After mailing | \$4.70 | \$4.75 |
| Restricted Delivery | \$4.50 | \$4.55 |
| Signature Confirmation ${ }^{\text {TM }}$ |  |  |
| - Electronic | \$2.05 | \$2.10 |
| - Retail | \$2.45 | \$2.55 |

## Extra Services ~ highlights

## Current Jan 22, 2012

| Delivery Confirmation ${ }^{\text {™ }}$ |  |  |
| :---: | :---: | :---: |
| First-Class Mail® (parcels only) |  |  |
| - Retail | \$0.80 | \$0.85 |
| - Electronic | \$0.19 | \$0.00 |
| First-Class ${ }^{\text {TM }}$ Package Service-electronic | \$0.19 | \$0.00 |
| Priority Mail ${ }^{\text {® }}$ |  |  |
| - Retail | \$0.70 | \$0.75 |
| - Electronic | \$0.00 | \$0.00 |
| Package Services (parcels only) |  |  |
| - Returns with integrated label | n/a | \$0.00 |
| - Retail | \$0.80 | \$0.85 |
| - Electronic | \$0.19 | \$0.00 |
| Standard Mail ${ }_{\text {® }}$ (only parcels)-electronic | \$0.19 | \$0.19 |
| Parcel Select® - Electronic | \$0.00/.19 | \$0.00 |

## Confirm ${ }^{\circledR}$ Replaced with IMb ${ }^{\text {TM }}$ Tracing!

- No fee!
- For automation-compatible letters and flats
- Requires use of Intelligent Mail ${ }^{\circledR}$ barcode and Mailer Identifier registered via BCG
- Provides electronic data collected from barcode scans through automated processing


## Strategies to Mitigate Postage Increase While Maximizing the Value of Your Mail

## Redesign Envelopes to Cards

## Benefits

- No "openability" issue
- Cards can serve as coupons

- Lower material costs
- First-Class Mail ${ }^{\circledR}$ postcard postage is lower than Standard Mail ${ }^{\circledR}$ letter prices
- Leverage QR Code to lead recipients to your web site!



## Redesign Flats to Letters



First-Class Mail ${ }^{\otimes}$ 2-ounce single-piece price

## Redesign Flats to Letters continued

- Duplex pages
- Use lighter weight paper
- Narrow margins
- Use smaller fonts



## Potential Savings ~ Flats to Letters

1,000 1 oz. flats converted to letters saves up to $\$ 326$ 1,000 2 oz. flats converted to letters saves up to $\$ 496$ 1,000 3 oz . flats converted to letters saves up to $\$ 416$

| Automation FCM Letters |  |  |  |  | SAVINGS <br> 5-digit to Mixed | Automation FCM Flats |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Weight |  |  |  |  |  |  |  |  |  |
| Not Over (ounces) | 5-Digit | 3-Digit | AADC | Mixed AADC |  | 5-Digit | 3-Digit | ADC | Mixed ADC |
| 1 | 0.350 | 0.374 | 0.374 | 0.404 | \$. 05 to . 326 | 0.400 | 0.574 | 0.630 | 0.730 |
| 2 | 0.350 | 0.374 | 0.374 | 0.404 | \$. 22 to . 496 | 0.570 | 0.774 | 0.800 | 0.900 |
| 3 | 0.600 | 0.624 | 0.624 | 0.654 | \$. 14 to . 416 | 0.740 | 0.914 | 0.970 | 1.070 |
| 3.5/4 | 0.725 | 0.749 | 0.749 | 0.779 | \$. 185 to. 461 | 0.910 | 1.084 | 1.140 | 1.240 |
|  |  |  |  |  |  |  |  |  |  |
| Additional | Ounce |  | 0.125 |  | \$0.045 | Additiona | Ounce |  | 0.170 |

## Redesign Parcels to Flats



Remember, flats must be rectangular, uniform in thickness and flexible; commercial flats must also meet deflection criteria

## Select the Right Class of Mail

For nonpersonal mailpieces, consider Standard Mail ${ }^{\circledR}$

- Postage lower than First-Class Mail ${ }^{\circledR}$
- Nonprofit prices $\sim 40 \%$ less than regular Standard Mail ${ }^{\circledR}$
- Destination Entry Discounts
- Postage "same" for like-shape pieces $\leq 3.3 \mathrm{oz}$.

For heavier nonpersonal parcels, consider Package Services

- Postage lower than Priority Mail ${ }^{\circledR}$
- Media Mail ${ }^{\circledR}$, Library Mail, Bound Printed Matter and Parcel Post ${ }^{\circledR}$


## Objective ~ Delivery Information

| Certified Mail ${ }^{\text {™ }}$ |  |  |
| :---: | :---: | :---: |
|  | Current Jan 22, 2012 |  |
| 1 oz. FCM letter | \$0.44 | \$0.45 |
| Certified Mail ${ }^{\text {™ }}$ | \$2.85 | \$2.95 |
| Total | \$3.29 | \$3.40 |


| Delivery Confirmation ${ }^{\text {TM }}$ |  |  |
| :---: | :---: | :---: |
|  | Current | Jan 22, 2012 |
| 1-3 oz. FCM parcel | \$1.71 | \$1.95 |
| Retail DelCon | \$0.80 | \$0.85 |
| Parcel* | \$0.50 | \$0.50 |
| Total | \$3.01 | \$3.30 |
|  | or |  |
| 1-3 oz. FCM parcel | \$1.71 | \$1.95 |
| Electronic DelCon | \$0.19 | \$0.00 |
| Parcel* | \$0.50 | \$0.50 |
| Total | \$2.40 | \$2.45 |

## Objective ~ Delivery Info wl Signature

| Certified Mail ${ }^{\text {TM }}$ Return Receipt |  |  |
| :---: | :---: | :---: |
|  | Current | Jan 22, 2012 |
| 1 oz. FCM letter | \$0.44 | \$0.45 |
| Return Receipt | \$2.30 | \$2.35 |
| Certified Mail ${ }^{\text {TM }}$ | \$2.85 | \$2.95 |
| Total | \$5.59 | \$5.75 |
| or |  |  |
| 1 oz. FCM letter | \$0.44 | \$0.45 |
| e-Return Receipt | \$1.15 | \$1.15 |
| Certified Mail ${ }^{\text {TM }}$ | \$2.85 | \$2.95 |
| Total | \$4.44 | \$4.55 |


| Signature Confirmation |  |  |
| :--- | :--- | :--- |
|  | TM <br> Current | Jan 22,2012 |
| 1-3 oz. FCM parcel | $\$ 1.71$ | $\$ 1.95$ |
| Retail SigCon | $\$ 2.45$ | $\$ 2.55$ |
| Parcel* | $\$ 0.50$ | $\$ 0.50$ |
| Total | $\$ 4.66$ | $\$ 5.00$ |
|  |  |  |
|  | or |  |
| 1-3 oz. FCM parcel | $\$ 1.71$ | $\$ 1.95$ |
| Electronic SigCon | $\$ 2.05$ | $\$ 2.10$ |
| Parcel* | $\$ 0.50$ | $\$ 0.50$ |
| Total | $\$ 4.26$ | $\$ 4.55$ |

*reflects estimated cost of parcel box

## Pitney Bowes Mail Services

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Nationwide Network

- Expansive network of 35 presort locations throughout the country
- Mail Exchange program enables most efficient processing of mail by leveraging all facilities

Postal Knowledge

- Close relationship with the USPS to keep you informed about upcoming changes.
- Help you remain compliant with rules, regulations and codes.


## USPS Processing Network/PB Locations



## Pitney Bowes Mail Services My Account greater visibility into your mailstream

- A comprehensive overview of account information including the ability to track volumes, invoicing, and mail processing/distribution.



## IntelliVIEW ${ }^{\text {™ }}$

- Provides more transparency for compliance monitoring, tracking and delivery validation, along with risk mitigation
- Track volumes geographically and/or by ZIP Code or mailpiece.



## Resources

## Pitney Bowes

## http://www.pb.com/Postal-Information/index.shtm|

| 게l\|r PitneyBowes | Postal Information |  | Search |
| :---: | :---: | :---: | :---: |
| Home | Postal Rate Basics | Ways to Save |  |
| USPS PROPOSES SEVERAL CHANGES <br> From infrastructure to commercial classifications |  |  | Ways to Save: <br> High-Volume Mail <br> When you mili mililons of pieces, pennies add up fast <br> Business Mail <br> Every letter and parcel presents an <br> Marketing Mail <br> What marketers, writers and designers <br> need to know <br> Outsourced Mail <br> Relying on a specialist can be highly <br> rewarding |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |

## PB Postal Information



## Summary

- Match current postage pricing to Jan 22, 2012
- Identify that with largest increase
- Consider solution(s) to mitigate
- Redesign mailpieces
- Implement solutions for deliverable, discounted mail
- Consider changing class of mail and/or Extra Service
- Leverage solutions for electronic Extra Service options
- Consult your Mail Services Account Representative for more information or with any questions you may have
Q \& A

