Changes at the USPS how to adapt your mailing strategies

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Agenda

- Changes to USPS Mailing Services
- Strategies to Mitigate Price Increases
- Pitney Bowes Mail Services
- Resources
- Q&A

Changes to USPS Mailing Services

Percent Price Change by Class

Class

- First-Class Mail[®]
- Standard Mail[®]
- Periodicals
- Extra Services

Percent Change 2.133% 2.124% 2.133% -0.663%*

 With the exception of Delivery Confirmation[™] and Confirm[®], most Extra Services prices increase about 2.1 %

Percent Change ~ First-Class Mail®

First-Class Mail[®] ~ overall

- Single-piece letters and cards
- Presort letters and cards
- Flats

2.133%2.468%1.580%1.605%

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First-Class Mail[®] ~ *no changes to...*

- Single-piece (retail) letters and flats additional ounce rate – remains 20¢
- Non-machinable surcharge for letters remains 20¢
- Parcels additional ounce remains17¢
- Commercial flats additional ounce remains17¢

First-Class Mail[®] ~ *highlights*

Retail (full rate) Prices

- Letters (1 oz.) ~ 1¢ increase to 45¢
- Postcards ~ 3¢ increase to 32¢
- Letters to Canada or Mexico (1 oz.) ~ 5¢ increase to 85¢; other international destinations ~ 7¢ increase to \$1.05
- Flats ~ 2¢ increase to 90¢
- Parcels ~ 24¢ increase from \$1.71 to \$1.95; (10.8% increase)

First-Class Mail[®]

Commercial Postcards	Maight	Current	Jan 22,	%
	Weight	Current	2012	Increase
Presorted (nonautomation)	n/a	0.26	\$.280	8%
Automation Mixed AADC	n/a	0.235	\$.255	9%
Automation AADC	n/a	0.223	\$.244	9%
Automation 3 Digit	n/a	0.222	\$.243	9%
Automation 5 Digit	n/a	0.208	\$.229	10%
Presorted / Machinable Letters	Weight	Current	Jan 22, 2012	% Increase
	1 Ounce	\$0.414	\$0.424	2%
	2 Ounce	\$0.539	\$0.424	-21%
	3 Ounce	\$0.664*	\$0.674	2%
Max. wt. machinable letters 3.3 oz.	3.3 ounce	0.789*	\$0.799	1%

* 3 oz. or 3.3 oz price is paid in traditional fashion, i.e., first-ounce price plus 12.5¢ for additional ounce increments.

First-Class Mail[®]

Single-piece, Presorted and Automation flat prices

Maximum Weight	Single-Piece	Presorted	5-Digit	3-Digit	ADC	Mixed ADC
(ounces)	(\$)	(\$)	(\$)	(\$)	(\$)	(\$)
1	0.90	0.762	0.400	0.574	0.630	0.730
2	1.10	0.932	0.570	0.744	0.800	0.900
3	1.30	1.102	0.740	0.914	0.970	1.070
4	1.50	1.272	0.910	1.084	1.140	1.240
5	1.70	1.442	1.080	1.254	1.310	1.410
6	1.90	1.612	1.250	1.424	1.480	1.580
7	2.10	1.782	1.420	1.594	1.650	1.750
8	2.30	1.952	1.590	1.764	1.820	1.920
9	2.50	2.122	1.760	1.934	1.990	2.090
10	2.70	2.292	1.930	2.104	2.160	2.260
11	2.90	2.462	2.100	2.274	2.330	2.430
12	3.10	2.632	2.270	2.444	2.500	2.600
13	3.30	2.802	2.440	2.614	2.670	2.770

Percent Change ~ Standard Mail®

Standard Mail [®] ~ overall	2.124%
 Letters 	1.867
 Flats 	2.209
 Parcels 	2.864
 High Density / Saturation Letters 	2.298
 High Density / Saturation Flats and Parcels 	2.878
 Carrier Route 	2.425

Extra Service ~ highlights

	Current	Jan 22, 2012
Certified Mail [™]	\$2.85	\$2.95
Certificate of Mail Individual article Three or more pieces (3877)	\$1.15 \$0.42	\$1.15 \$0.44
Registered Mail [™] Declared Value \$0.00 \$0.01 - \$100	\$10.75 \$11.50	\$10.95 \$11.75
Return Receipt		
Original (green card)	\$2.30	\$2.35
Electronic	\$1.15	\$1.15
After mailing	\$4.70	\$4.75
Restricted Delivery	\$4.50	\$4.55
Signature Confirmation [™]		
Electronic	\$2.05	\$2.10
Retail	\$2.45	\$2.55

Extra Services ~ highlights

	Current	Jan 22, 2012
Delivery Confirmation [™]		
First-Class Mail® (parcels only)		
Retail	\$0.80	\$0.85
Electronic	\$0.19	\$0.00
First-Class [™] Package Service-electronic	\$0.19	\$0.00
Priority Mail®		
Retail	\$0.70	\$0.75
Electronic	\$0.00	\$0.00
Package Services (parcels only)		
 Returns with integrated label 	n/a	\$0.00
Retail	\$0.80	\$0.85
Electronic	\$0.19	\$0.00
Standard Mail® (only parcels)-electronic	\$0.19	\$0.19
Parcel Select® – Electronic	\$0.00/.19	\$0.00

Confirm[®] Replaced with IMb[™] Tracing!

- No fee!
- For automation-compatible letters and flats
- Requires use of Intelligent Mail[®] barcode and Mailer Identifier registered via BCG
- Provides electronic data collected from barcode scans through automated processing

Strategies to Mitigate Postage Increase While Maximizing the Value of Your Mail

Redesign Envelopes to Cards

Benefits

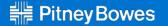
- No "openability" issue
- Cards can serve as coupons
- Lower material costs
- First-Class Mail[®] postcard postage is lower than Standard Mail[®] letter prices
- Leverage QR Code to lead recipients to your web site!



Redesign Flats to Letters



First-Class Mail® 2-ounce single-piece price



Redesign Flats to Letters *continued*

- Duplex pages
- Use lighter weight paper
- Narrow margins
- Use smaller fonts
- Use 2-way (reusable) envelopes
- Half or tri-fold



Potential Savings ~ Flats to Letters

1,000 1 oz. flats converted to letters saves up to \$326 1,000 2 oz. flats converted to letters saves up to \$496 1,000 3 oz. flats converted to letters saves up to \$416

Automation FCM Letters				Automation FCM Flats					
Weight Not Over				Mixed	SAVINGS 5-digit to				Mixed
(ounces)	5-Digit	3-Digit	AADC	AADC	Mixed	5-Digit	3-Digit	ADC	ADC
1	0.350	0.374	0.374	0.404	\$.05 to .326	0.400	0.574	0.630	0.730
2	0.350	0.374	0.374	0.404	\$.22 to .496	0.570	0.774	0.800	0.900
3	0.600	0.624	0.624	0.654	\$.14 to .416	0.740	0.914	0.970	1.070
3.5 / 4	0.725	0.749	0.749	0.779	\$.185 to.461	0.910	1.084	1.140	1.240
Additional	Ounce		0.125		\$0.045	Additiona	l Ounce		0.170

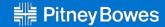
Redesign Parcels to Flats



Remember, flats must be rectangular, uniform in thickness and flexible; commercial flats must also meet deflection criteria

Pricing and regulations subject to change.

First-Class Mail® 2-ounce single-piece price



Select the Right Class of Mail

For nonpersonal mailpieces, consider Standard Mail®

- Postage lower than First-Class Mail[®]
 - Nonprofit prices ~ 40% less than regular Standard Mail[®]
- Destination Entry Discounts
- Postage "same" for like-shape pieces < 3.3 oz.

For heavier nonpersonal parcels, consider Package Services

- Postage lower than Priority Mail[®]
- Media Mail[®], Library Mail, Bound Printed Matter and Parcel Post[®]

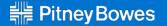
Objective ~ Delivery Information

Certified Mail™

Current	Jan 22, 2012
\$0.44	\$0.45
<u>\$2.85</u>	<u>\$2.95</u>
\$3.29	\$3.40
	\$0.44 <u>\$2.85</u>

Delivery Confirmation [™]					
	Current	Jan 22, 2012			
1-3 oz. FCM parcel	\$1.71	\$1.95			
Retail DelCon	\$0.80	\$0.85			
Parcel*	<u>\$0.50</u>	<u>\$0.50</u>			
Total	\$3.01	\$3.30			
	or				
1-3 oz. FCM parcel	\$1.71	\$1.95			
Electronic DelCon	\$0.19	\$0.00			
Parcel*	<u>\$0.50</u>	<u>\$0.50</u>			
Total	\$2.40	\$2.45			

*reflects estimated cost of parcel box



Objective ~ Delivery Info w/ Signature

Certified Mail [™] Return Receipt		Signature Confirmation™		
	Jan 22, 2012 \$0.45 \$2.35 <u>\$2.95</u> \$5.75	1-3 oz. FCM parcel Retail SigCon Parcel* Total	Current	Jan 22, 2012 \$1.95 \$2.55 <u>\$0.50</u> \$5.00
1 oz. FCM letter $\$0.44$ e-Return Receipt $\$1.15$ Certified Mail TM $\$2.85$ Total $\$4.44$	\$0.45 \$1.15 <u>\$2.95</u> \$4.55	1-3 oz. FCM parcel Electronic SigCon Parcel* Total	\$1.71 \$2.05 <u>\$0.50</u> \$4.26	\$1.95 \$2.10 <u>\$0.50</u> \$4.55

*reflects estimated cost of parcel box

Pitney Bowes Mail Services



Pitney Bowes Mail Services

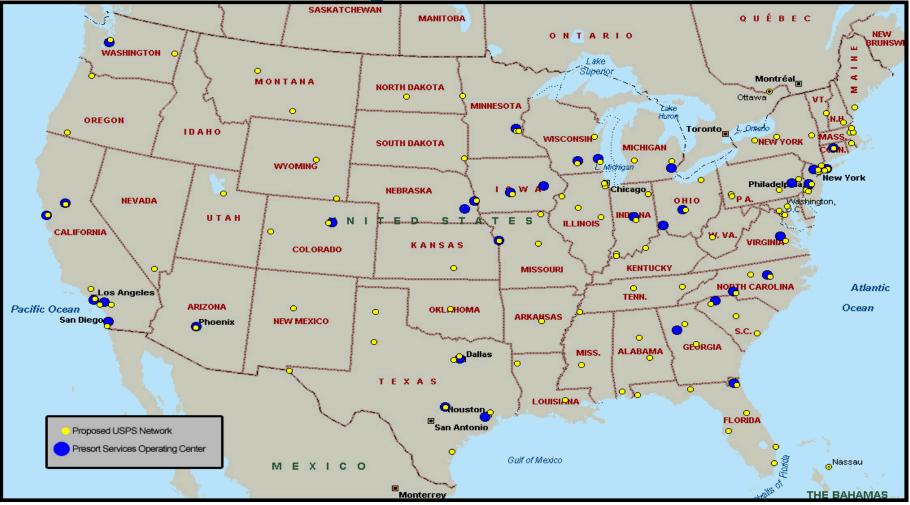
Nationwide Network

- Expansive network of 35 presort locations throughout the country
- Mail Exchange program enables most efficient processing of mail by leveraging all facilities

Postal Knowledge

- Close relationship with the USPS to keep you informed about upcoming changes.
- Help you remain compliant with rules, regulations and codes.

USPS Processing Network/PB Locations



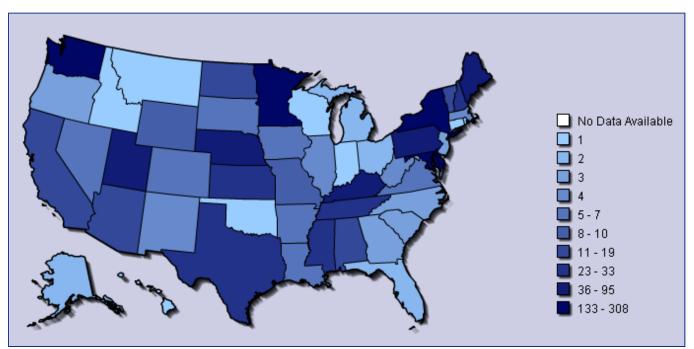
Pitney Bowes Mail Services My Account greater visibility into your mailstream

 A comprehensive overview of account information including the ability to track volumes, invoicing, and mail processing/distribution.



Intelli VIEW™

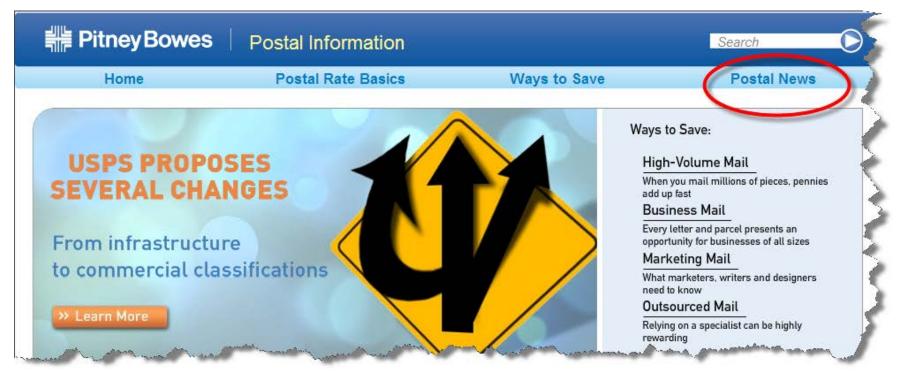
- Provides more transparency for compliance monitoring, tracking and delivery validation, along with risk mitigation
 - Track volumes geographically and/or by ZIP Code or mailpiece.



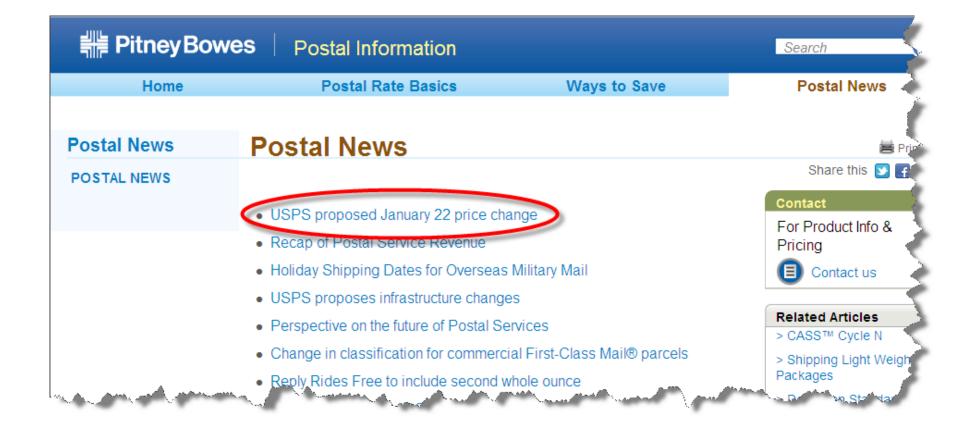
Resources

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http://www.pb.com/Postal-Information/index.shtml



PB Postal Information



Summary

- Match current postage pricing to Jan 22, 2012
 - Identify that with largest increase
 - Consider solution(s) to mitigate
- Redesign mailpieces
- Implement solutions for deliverable, discounted mail
- Consider changing class of mail and/or Extra Service
- Leverage solutions for electronic Extra Service options
- Consult your Mail Services Account Representative for more information or with any questions you may have

